

**ADDENDUM TWO
QUESTIONS and ANSWERS and REVISED SCHEDULE OF EVENTS**

Date: June 14, 2016

To: All Bidders

From: Teresa Fleming/Robert Thompson, Buyers
AS Materiel State Purchasing Bureau

RE: Addendum for Request for Information Number 52016
to be opened June 30, 2016 at 2:00 p.m. Central Time

Questions and Answers

Following are the questions submitted and answers provided for the above mentioned Request for Information. The questions and answers are to be considered as part of the Request for Information. It is the Bidder's responsibility to check the State Purchasing Bureau website for all addenda or amendments.

<u>Question Number</u>	<u>RFI Section Reference</u>	<u>RFI Page Number</u>	<u>Question</u>	<u>State Response</u>
1.			If a vendor does not participate in the RFI 52016, can the vendor participate in subsequent RFP that will be released at a later date?	Yes.
2.			Would the state extend the due date for responses to July 19? We request this extension because there are three system modernization RFPs from other state motor vehicle agencies that are due between June 3 and July 6. The additional time would allow all vendors to give Nebraska the quality response it deserves.	No.

3.			What is the estimated cost or not-to-exceed limit for this effort?	The State has not established a final budget.
4.			What other systems will this solution need to integrate with? What vendors provides them?	Please see the Current Environment Report, 2.1.3 Internal and External Interfaces.
5.			When were those systems implemented? What is their lifecycle?	Please see the Current Environment Report, 2.0 Initial Assessment of the Current VTR System, for State DMV system information. External system information is not available at this time.
6.	Business Case	Pg 39, item 9	If DMV has determined the implementation strategy for the VTR modernization project (such as functionally phased, big bang, regional rollout, parallel processing, etc.), please provide information regarding DMV's preference.	The State has issued the RFI to gather information including any implementation strategies proposed by respondents.
7.	Business Case	Pg 38, item 7	If DMV has determined the approach strategy for the VTR modernization project (e.g., contract or inhouse custom development, MOTS, COTS, etc.), please provide information regarding that preferred strategy?	The State has issued the RFI to gather information including any approach strategies proposed by respondents.
8.	N/A	N/A	Has DMV secured all of the funding for the modernization project?	The State has not established a final budget.
9.	E - Information Sought	Pg 7	Please provide DMV's definition of the distinction between COTS and MOTS.	As used in this document, COTS refers to a functionally rich commercial product meeting the State DMV requirements and only requiring configuration changes to be usable for the State. MOTS refers to a software product for the State DMV's which permits source code level changes and application modifications to meet the business requirements of the State DMV and/or comply with State statutory language.
10.	Section A	Pg 1	Please provide details about the functionality DMV would like to see in the demonstrations	As per the RFI, "The State reserves the right to conduct oral interviews/presentations and/or demonstrations if required at the sole invitation of the State." The State will create an agenda with desired functionality for all invited responders. The agenda has not yet been created.
11.	General		Please provide the current network architecture.	Network architecture will not be released at this time due to

				the sensitive nature of the information.
12.	General		Please provide the general landscape for the VTR System.	Please see the Current Environment Report, 2.0 Initial Assessment of the Current VTR System.
13.	General		We would like to request an extension to the due date, from June 30 th , 2016 to August 1 st , 2016.	No.
14.	General		Does the Vendor need to include the timelines for design, development and implementation in the current RFI response? Should the vendor indicate these timelines separately?	The State is interested in any high level guidance responders wish to offer. Yes.
15.	General		Does this RFI assume that the effort to collaborate with third party vendors be included in our proposal costs for "Optional in RFP"	Please include budget estimates that factor in all estimated labor costs, including those from third party vendors.
16.	General		How many reports are expected to be built?	The State has issued the RFI to gather information including any report creation capability proposed by respondents.
17.	General		Does the Nebraska DMV have an existing approved/preferred software and hardware list? What is the current procurement process?	Please refer to the Nebraska Information Technology Commission (NITC) standards. Please refer to the following website http://www.nitc.nebraska.gov/standards/index.html . Please refer to the Nebraska Department of Administrative Services, Material Division website, http://das.nebraska.gov/material/purchase_bureau/agency-info.html
18.	General		Approximately how much storage is in use today for all current applications?	The State is unable to quantify the amount of storage for current applications at this time.
19.	General		Does Nebraska DMV have any conditions and/or restrictions regarding the off-site and/or off-shore resources for development purposes? If so, please specify.	No, however the State envisions primarily on-site development.
20.	General		Please provide a breakdown of system users by criteria such as job role or activity level in the system?	A specific breakdown is not available at this time. The majority of users are frontline customer service representatives.
21.	General		What output formats are expected to be supported by the reports?	The State has not determined a desired format and is looking for any information the respondent can provide on output formats capability.

22.	General		Please provide if any security (physical / logical) requirements necessary for this project?	The State has not yet defined minimum security protocols.
23.	General		Will the agency provide for work space in its premises for the vendor staff on this project? If so, please clarify the number of personnel that can be so accommodated?	The State intends to provide workspace as needed.
24.	VTR_Mode rnization_R FI_v4 (2) 5- 18-16 v FINAL	6	How are the County VTR and the State VTR synchronizing Data and Transactions?	Please see the Current Environment Report 2.0 Initial Assessment of the Current VTR System.
25.	VTR_Mode rnization_R FI_v4 (2) 5- 18-16 v FINAL	8	Can you provide additional details on the Networks topology and any future plans for expansion? Is encryption in place?	Please see the Current Environment Report 2.1.2 Location of Hardware and Network Considerations. Additional information will not be released at this time due to the sensitive nature of the information.
26.	VTR_Mode rnization_R FI_v4 (2) 5- 18-16 v FINAL	8	Can you please provide information on your current Business Continuity Plans, D/R Contingency plans and SLA's in place?	Information will not be released at this time due to its sensitive nature.
27.	VTR_Mode rnization_R FI_v4 (2) 5- 18-16 v FINAL	6	Assessment and Taxation; what is the current reporting cycle to counties and how is data distributed?	Please see the Current Environment Report 3.5 Fees and Taxes.
28.	VTR_Mode rnization_R FI_v4 (2) 5- 18-16 v FINAL	7	Can you please provide your future plans for hosting the Vehicle Tax system?	Please see Section III, D "Planned Future Environment".
29.	DMVvtrCE R	45 & 51	What software is used or shared for Inventory Management (County and State)?	The software used has been custom developed utilizing state resources.
30.	DMVvtrCE R	49	What software is used for reporting, statics and metrics at the State Treasurer's?	The State does not have this information.
31.	DMVvtrCE R	58	What software is used for the Plate management system?	The software used has been custom developed utilizing state resources.
32.	DMVvtrCE R	58	Does the plate management system interface with the inventory management system?	Inventory management is a component of current plate management system.
33.	DMVvtrCE R	1	Apportioned vehicle registrations are out of scope. Who is current managing this registration process and will the new VTR system be required to interface	The State DMV manages apportioned vehicle registration process. The new VTR system will be

			and/or perform data exchange including data validation?	required to interface for the purpose of providing title data to the current apportioned vehicle system.
34.	DMVvtrCE R I	1	Does Nebraska participate in the IRP Program, IRP Clearing house and/or IFTA?	Yes, DMV participates in all programs listed.
35.	DMVvtrCE R	9	Are there any plans to modernize or update the current Insurance reporting process?	Not at this time.
36.	DMVvtrCE R	8	How is data exchanged between the various organizations for the parking ticket enforcement program?	Outside entities have a state mainframe log-in. Please see the Current Environment Report 2.1.2 Internal and External Interfaces.
37.	General		Do you currently employ Bar Codes on various credentials such as Registrations, Registration renewals and Titles?	Yes to all listed items.
38.	VTR_Mode rnization_R FI_v4 (2) 5- 18-16 v FINAL	10	What software is used to support the payment of services, cash drawer and POS system?	The POS is within the County VTR. Please see Current Environment Report 3.5.2 Point of Sale/Mail-in Collection.
39.	General		Will Nebraska be open to deploying virtual app and desktop solutions such as CITRIX to provide secure remote access to employees?	The State is interested in information on any potential solutions.
40.	General		Is it mandatory to participate in the RFI to be able to participate on the follow up RFP? If we do not answer the RFI, can we pursue the RFP?	Participation in the RFI is not a pre-condition for response to the RFP.
41.	General		Is the State of Nebraska open to Cloud Based Solutions and SaaS models?	No, please see Section III, D "Planned Future Environment".
42.	General		Will vendors be selected for the subsequent RFP based on the indicative pricing for budgetary purposes?	No. The budgetary offerings are for estimation and planning purposes only and are not binding on respondents.
43.	General		Can vendors provide the price on the form of a Total Cost of Implementation Budget range (i.e. \$ 2M to \$4M)?	Yes, The State prefers respondents complete the estimated budget worksheet. Respondents may submit the Estimated Budget as proprietary information. Please see Section II G
44.	General		What Enterprise Architectural methodologies, frameworks, standards, models, or best practices does DMV Nebraska utilize or desire; e.g. TOGAF, Zachman, and/or NIST, etc...as they pertain to business, data, application, technology, and	Information is unavailable at this time.

			security domains.	
45.	DMVvtrCER, Section 3.1.2 Volume of Transactions Processed		Can Nebraska DMV provide historical, present, and future growth (trend) expectations volumetrics by transaction type(s), number of concurrent users?	Please see the 2013 VTR Business Case. In addition, State DMV annual reports are available at www.dmv.nebraska.gov .
46.	DMVvtrCER, 2.3 System Bottlenecks, Inefficiencies, and Challenges, S.14	11	What analytic components, packages, and or processes does Nebraska DMV have today?	None at this time.
47.	DMVvtrCER, 2.3 System Bottlenecks, Inefficiencies, and Challenges, S.9	11	How open is Nebraska DMV to train existing or onboard new programmers with Java programming skill resources?	The State will consider all options provided by the respondents.
48.	General		Has a long-term (3 – 5 year) outlook, as well as rolling, a short-term implementation plan been considered (modernization / transformation) and if so, can Nebraska DMV share this plan?	The State has not determined an implementation strategy at this time.
49.	General		Is there a defined and agreed process for evaluation and selecting solutions (evaluation criteria) for making decisions; e.g. Governance Board?	RFP criteria have not yet been developed.
50.	DMV_VTR_BUSINESS_CASE_FINAL_10-23-2013, VTR System Usage and Volumes	2	Can Nebraska DMV share the amount and type of data and number of customers (customer accounts) to be supported for the solution; e.g. ABC Terabytes and XYZ number of customer accounts?	Information is unavailable at this time.
51.	DMV_VTR_BUSINESS_CASE_FINAL_10-23-2013, Emerging VTR System Practices	21	Are the “emerging practices, opportunities and possible future Mandates,” to be considered in scope?	Yes for RFI purposes. The full scope of RFP has not been determined.
52.	General		Can Nebraska DMV share all	Please refer to the Nebraska

			state and federal list of regulatory and compliance references as they pertain to both IT and Security requirements?	Information Technology Commission (NITC) standards website http://www.nitc.nebraska.gov/standards/index.html .
53.	III E. 6	9	Would the state consider a private cloud for this system?	Please see Section III, D "Planned Future Environment".
54.	III E. 6	9	Would the state be open to cloud solutions for development and test in order to reduce implementation and O&M costs?	Please see Section III, D "Planned Future Environment".
55.	II E	3	Will there be an opportunity to meet with the department prior to RFP issuance?	As per the RFI, "The State reserves the right to conduct oral interviews/presentations and/or demonstrations if required at the sole invitation of the State."
56.	III E 4	8	Does the state have any system monitoring and performance requirements or expectations?	The State has not determined at this time.
57.	III D 4	7	Is the state looking to implement any self-service capability in the future?	The State is interested in all available solutions.
58.	III E. 6	9	Does the state have any published standards for operating systems outside of the AS/400 and mainframes?	Please refer to the Nebraska Information Technology Commission (NITC) standards website http://www.nitc.nebraska.gov/standards/index.html .
59.	III E.7	9	Does the state have any published standards for database?	Please refer to the Nebraska Information Technology Commission (NITC) standards. http://www.nitc.nebraska.gov/standards/index.html .
60.	III E.8	10	What are the state's intentions regarding archived data from the current system?	The State is interested in any data conversion information respondents can provide.
61.	Section III-E-10-a	12	Apart from the interfaces mentioned (NMVTIS, ELT, etc.), what are the other state or local third party agencies that are to be integrated with for information exchange?	Please see the Current Environment Report 2.1.3 Internal and External Interfaces.
62.	Section III-E-9	12	We assume that integration with the State's Revenue Treasury system would also be required for the purpose of this modernization implementation. What is the current State Finance system? Is it a legacy application? What is the technology and architecture? How does it communicate with the current DMV VTR system?	Information is not available at this time.

63.	Section III-E-10-b	12	Is document management and image management to be considered as part of the VTR Application, or would it be achieved through a different system that would integrate with the modernized VTR application?	The State has not determined at this time.
64.	Not applicable	Not applicable	Would this application include Registration Suspensions? If yes, does the DMV VTR need to cater to suspensions as part of the application, or are suspensions handled through a different application that would integrate with the modernized VTR application?	The system shall include capability to change registration status.
65.	Section III-D-4	9	What are the channels that this application is expected to perform on? Does the DMV initially only look for PC/web as a channel, and then expand to smart devices? Or are smart devices and kiosks only to be done as part of a future phase?	The State will consider all options provided by respondents.
66.	Not applicable	Not applicable	Does the modernization of the VTR system also include IFTA?	No. The modernized architecture is expected to be the foundation for an enterprise software solution for DMV and be extensible to include driver license and motor carrier functionality in the future. Timelines and budget authorization have not been established.
67.	Not applicable	Not applicable	Does the modernization of the VTR system also include IRP single and fleet Registrations?	The modernized architecture is expected to be the foundation for an enterprise software solution for DMV and be extensible to include driver license and motor carrier functionality in the future. Timelines and budget authorization have not been established.
68.	C. System Overview	8	What is the breakup of revenues for Boats registration and Vehicle registrations?	Please see the DMV VTR Business Case, Vehicle Titling and Registration Background.
69.	C. System Overview	8	What are the backup and recovery requirements of new system? Is the total user base of 824 located in 91 offices? How many county are present?	These requirements have not been defined. No. Offices are in 93 counties.
70.	C. System Overview	8	Are there in difference in functionality of State Instance and	Yes. Please see the Current Environment Report 2.0 Initial

			County Instance?	Assessment of the Current VTR System.
71.	E.Information Sought	12	How many years of data to be migrated? Is it from the inception?	The State has not determined data to be migrated at this time.
72.	13. Budget	12	What are the expected SLA's for support operation of solution?	The State has not made a determination at this time.
73.	General	Not applicable	What is the expected date/month of the start of the project?	The State has not made a determination at this time.
74.	General	Not applicable	By when new system be deployed in production?	The State has not made a determination at this time.
75.	General	Not applicable	Is state open to use cloud environment for developing applications?	No. Please see Section III, D "Planned Future Environment".
76.	General	Not applicable	How do you measure the success of implementation?	The State has not developed criteria.

Schedule of Events

The State expects to adhere to the tentative procurement schedule shown below. It should be noted, however, that some dates are approximate and subject to change. It is the Bidder's responsibility to check the State Purchasing Bureau website for all addenda or amendments.

	Activity	Date/Time
3.	State responds to written questions through RFI "Addendum" and/or "Amendment" to be posted to the internet at: http://das.nebraska.gov/materiel/purchasing.html	June 10, 2016 June 14, 2016
4.	RFI opening Location: State Purchasing Bureau 1526 K Street, Suite 130 Lincoln, NE 68508	June 30, 2016 2:00 p.m. Central Time
5.	Conduct oral interviews/presentations and/or demonstrations	<u>Tentatively</u> July 25, 2016 and July 26, 2016

This addendum will become part of the RFI and should be acknowledged with the Request for Information.